

eContent Committee Meeting

03/08/2022

Attendees

Mary Walsh, Adams State University
Haley Caldwell & Nancy Trimm, Bemis Public Library
Sarah Simon, Buena Vista
Oliver Schulz, Colorado Christian University
Lisa Hughes & Jamie Walker, Colorado Mesa University
Yuliya Lef, Colorado Mountain College
Leah Morris, Delta County Libraries
Diane Levin, Eagle Valley
Darla Baumli & Jenn Cook, Garfield County
Tallie Gray, Grand County

Bethany Baker, Noel Kalenian & Shana Wade, Mesa County
Shelly Fratzke, Mesa County Valley School District 51
Addy Ascencio, Montrose Regional Library District
Lisa Stone Zabka, Pine River Library
Julie Wilson, Rampart Library District
Jo Norris, Vail Public Library
Alison Farnham, Wilkinson/Telluride
Tammy Poquette, Marmot
Ashley Sneesby, Marmot

OverDrive Changes in Pika (Ashley, Marmot)

- The Pika team has received questions after OverDrive sunsetted their OverDrive app if there were plans to change the language in Pika to read as Libby.
- Ashley just wanted to clarify the reasoning to leave the text buttons in Pika as OverDrive for now.
 - Libby is the application and OverDrive is still the overarching service.
 - Even though the OverDrive app has been sunsetted, the OverDrive company is still active and goes by OverDrive. Also, the [OverDrive site](#) still exists.
 - The OverDrive sites are where Pika directs patrons with the Get eBooks and Get Audiobooks to go out to the OverDrive sites (for Marmot members and Discovery Partners).
 - There are other places where OverDrive is referenced in Pika through the OverDrive Digital Catalog that directs people out to a library's OverDrive site as opposed to Libby.
- A reminder that the OverDrive app was sunsetted only from the app stores on February 23, 2022. OverDrive has not removed the app from still being used at this time.
- OverDrive made some changes to their API which did affect Pika starting on February 23rd and was fixed on March 1st.

Pros & Cons of Weeding Expired Metered Access Titles from the Collection (Tammy, Marmot)

- [Discussion Points](#)
- It was brought to Tammy's attention that a patron would be logged into the [Marmot OverDrive site](#) and see that a title was available for checkout. Once the patron clicked on the title, it would change from being available to needing to place a hold. At first, it was thought to be a CPC title. After further research, it was discovered that it was an expired metered access title. If the patron had placed a hold, the library would need to run a hold report to see the title and make a decision to purchase it for their patron. The title that was researched had a hold from 2019 that the patron's library had never seen.
- Tammy reviewed the pro of weeding those titles. One pro is that Marmot now uses the Recommend to Library so I patron really wants a title they would recommend it.
- Tammy reviewed the con that any titles. One con is that for any expired metered access titles that were previously weeded we have to get OverDrive involved to unweed it in order to purchase it.

Q & A

Q: Is there a way to change the status of the expired metered access title to "no longer available" with a note to ask us and maybe we can get it?

A: Tammy thinks that would be an enhancement request that she could ask Abbey to submit. In addition, she thinks this may not be a current option because she thinks Abbey would have offered it. Eagle Valley agreed that they got the same impression that if changing the status was an option that Abbey would have mentioned it.

Action Item: Tammy will ask Abbey to submit an enhancement request to have the status of an expired metered access title listed as "no longer available" with a note to contact your local library for assistance.

Comments

Diane commented that even though the process is cumbersome to have to ask OverDrive to unweed titles because so many patrons are experiencing this issue keeping those titles in the collection is a real patron disservice. She mentioned that a library may not be purchasing the title for a while and the patron is left waiting on the hold. She thinks we should change the process to actual weed the expired titles because we do not know if the patron really wants that title, or if they are randomly finding the titles. If those titles are not available anymore, hopefully, patrons will find other titles they will actually get. She thinks the greater patron service is to get rid of those expired metered access titles. She thinks leaving the expired metered access titles is a lot of work and confusion for little to no benefits to patrons.

- Eagle Valley agreed to have the titles weeded
- Adam State agreed to have the titles weeded
- Bemis agreed to have the titles weeded
- Rampart agreed to have the titles weeded
- Wilkson commented that it sounds like the group would like to weed those titles
- Pine River agreed to have the titles weeded
- Vail commented that they are on the fence, but will go with the weeding decision.
- Grand agreed to have the titles weeded
- Garfield agreed to have the titles weeded
- CMC voted to weed the titles but wondered how this process affects CPC titles. Tammy shared this information for the 02/08/2022 minutes, "Titles can be weeded or unweeded by going to Admin>Weeding in the Marketplace. However, if a title has any active advantage copies whether that be OC/OU, MA, or CPC it eliminates the ability to weed the title through Marketplace."

Action Item: Tammy will get in touch with the libraries that did not attend the meeting to ask them about their opinion on weeding the expired metered access titles. She will share the results with the group. If the group decides they want the titles weeded, she will work on a plan that outlines the steps moving forward. This conversation will continue through email.

Other Business

Hoopla & OverDrive Libraries Collection Development Question (Tallie, Grand County)

- Tallie wanted to know if there was an easy way to order from OverDrive because she does not want to duplicate titles in both collections. She was thinking that if the title was newer she would purchase it from OverDrive. If the title was older, she would purchase it from Hoopla.
 - Alison commented that she checks their catalog to see if it is available in Hoopla. If the title is available, she will not purchase it from OverDrive.
 - Jo commented that she has never had a patron request a title from OverDrive if Hoopla has the title.
- Tallie asked if a title is purchased for both Hoopla and OverDrive and the OverDrive title has holds, will patrons know to go to Hoopla?
 - Ashley responded that is where Pika can be helpful.
 - Tammy commented that she thinks the Bud Werner library trains their patrons to look for the title in Hoopla if it is not available in OverDrive.
- Tallie asked if the patron is using the Hoopla app would they be redirected?
 - Jo commented that she would not be using the app. She commented that Tallie's comment earlier is well taken that with newer titles you would use OverDrive. With older titles, they might be on Hoopla.
 - Yuliya mentioned that they went in a different direction purchasing CPC titles from OverDrive. She mentioned to their patrons that OverDrive is better because of their login process. Hoopla's login and app are cumbersome for their patrons, so whichever app they prefer they can use.
- Ashley shared [an article](#) about accountability about propaganda materials on the Hoopla and OverDrive platforms. Ashley shared that the Pika team fetches the Hoopla records once a month. Hoopla makes updates to their records at the beginning of the month. The Pika team can remove certain titles if they have not been made inactive in Hoopla. Ashley thinks these propaganda titles have been made inactive in Hoopla on a larger scale and should not be a problem.
- Mary shared [an article](#) about propaganda materials being removed from library eBook platforms.

The next meeting is on April 12th at 1 p.m.